

Metro Service

General rules for recordings, etc. in the metro area

- Your presence must not interfere with operations or rise security issues
- Do not install equipment and / or set up tripods unless specifically authorized
- Do not use combustible material
- You must not cause any nuisance to the Metro's passengers or employees, that is to say you may not place yourself in front of trains, train doors, stairs, escalators or lifts.
- You must respect if customers or staff do not want to be photographed
- Photos of Metro staff, trains, installations and stations may only be used for the agreed purpose
- Always follow the instructions of the staff, and be aware that in case of incidents the recordings may be interrupted without notice
- The permit is also valid as travel document, ie. ticket to stay on the platform and / or in the Metro for the above mentioned period for the number of persons
- Collectors must carry visible identification on affiliation
- Collectors / distributors must ensure that the metro area is neat at all times. Metro Service reserves the right to charge for cleaning afterwards if necessary
- Press and individuals overall must be able to present a valid ID with photo i.e. press cards

Please note:

Any damage to the Metro's passengers, installations or fixtures that may occur in connection with the above activity occurs at the requester's responsibility, as well as failure to comply with the above conditions will result in immediate expulsion.

Also refer to Letbanebekendtgørelsen, BEK nr. 73 af 2. februar 2009, Færdsel og Ophold på Jernbanelandskabet, samt til Jernbaneloven nr. 686 af 27. maj 2015.